

## Corporate Social Responsibility (CSR) and Sustainability Policy

The core business activity of KRCL is transportation of passengers and goods through Railways. Daily about 50 freight & passenger carrying trains are run on the single line section. Roll on-Roll OFF (Ro-Ro) services are also run on the system. Laying of Foundation for Konkan Railway and Constructing the Konkan Railway Route on a difficult terrain was itself a challenging task and completion of this project was victory over odds. This project was once abandoned by the Britishers, but the Konkan Railway has fulfilled the dreams of the people in this region with its Engineering Marvel and Konkan Railway was dedicated to the Nation on its completion on 1<sup>st</sup> May, 1998 by the then Hon'ble Prime Minister Shri Atal Bihari Vajpayee. This itself speaks volumes about the dedication, grit and professional excellence of the Officers and Staff of Konkan Railway. Konkan Railway is now serving the people of Konkan Region in particular and the Nation in general. It has also opened the scenic beauty on its region from Mumbai to Mangalore passing Goa to the tourist world over.

The Corporation is undertaking construction projects by utilizing its vast experience in engineering and management skills in construction of tunnels and bridges. The Corporation has undertaken difficult construction projects in the areas like Jammu and Kashmir and Jharkhand States to improve the earnings of the Corporation.

The Corporation has also developed various innovative technologies to re-define the rail-guided systems in terms of safety, efficiency and productivity. These are Sky Bus Metro, RAKSHA KAVACH TM – Anti-Collision Device (ACD) Network, Tele medicine, Intelligent Lighting System, Self Lighting Train, Automatic Coach Washing Plant, Chaitanya Project.

Thus KRCL is committed to being a good corporate citizen as we believe it helps us to achieve our goals and build a sustainable business for our current and future stakeholders including: shareholders; employees; customers; business partners; and the community at large. We aspire to account for the economic, social and environmental direct and indirect impacts of our business, aiming to maximise the benefits and minimise any negative impact in the areas where we can make a real difference.

By integrating the following principles into the way we do business we hope to not only provide solid financial performance but also make a positive contribution to the wider community and environment in which we operate.

### Good Corporate Governance :

- As a minimum, conduct all business in compliance with relevant legislation.

- Ensure CSR is integrated into all aspects of our business.
- Conduct business in line with the Business Ethics Policy and oppose bribery and corruption in whatever form it may take.
- Ensure the corporation has:
  - a Board member responsible for CSR strategy and performance;
  - a CSR strategy with measurable targets;
  - a comprehensive programme to achieve those targets.
- Regularly report on CSR activities and our progress against targets in an open and transparent manner.

#### Looking after our Employees:

- Respect the standards outlined in the Universal Declaration of Human Rights.
- Promote equality, diversity and inclusion.
- Provide a working environment that protects the health, safety and wellbeing of employees.
- Offer and promote relevant training to enable employees to fulfill their potential.
- Respect employee and union rights, ensuring a positive employee relations climate.
- Engage with our employees so that they fully understand our business and have the opportunity and confidence to feedback their views.

### Supporting the community:

- Offer employment opportunities within the local communities in which we operate.
- Help build safer communities by engaging with young people, primarily through sport and constructive activities, to help those lead purposeful lives.
  - Provide assistance to a range of charitable causes and community initiatives.
- Promote and support employee volunteering and engagement with community activities.

### Protecting the environment:

- Implement a robust measurement and reporting system for our resource consumption and waste disposal.
- . Achieve the emissions reduction targets set by the corporation from time to time
- Comply with relevant legislation, commercial requirements and codes of conduct.
- Seek to identify and reduce resource consumption, waste and improve efficiency across all of our activities.
- Enable and encourage employees to make a contribution to environmental improvement.

### Managing our suppliers:

- Work with suppliers to deliver the objectives of this policy throughout our supply chain.
- Ensure our procurement strategy reflects the commitments outlined in our sustainable procurement policy.

## Engaging with stakeholders:

- Measure customer satisfaction regularly and ensure that feedback is acted upon in a timely manner.
- Ensure employee surveys are held regularly and ensure that feedback is acted upon in a timely manner.
- Ensure all stakeholders are encouraged to provide feedback on our CSR policy and performance and have the channels to do so.
- Contribute to and promote the continued improvement of industry standards.

## Energy Policy:

Corporation has taken initiatives of Energy Audit, adopting innovative technology and sensitizing users to reduce the consumption as also the connected load.

Moto - For increase in connected load by 10%, we shall endeavour to restrict increase in energy consumption by 7%.

## Action Plan:

- Henceforth only energy efficient light fittings i.e. LED or T5 type fluorescent light fittings shall be provided for all lighting applications at Stations, offices, service buildings, staff quarters, etc. LED based name boards shall be provided for stations in place of Neon Sign boards.
- Energy efficient LED light fittings shall be used for Tunnel lighting.
- All electrical equipments / products shall be minimum 3 star ratings as per BEE.
- Integrated Power Supply (IPS) system with improved Power Factor to be provided for S&T's power requirements at stations.
- Old over aged battery sets for which replacement has been received shall be disconnected and removed from the site.
- DFTP (Double Filament Triple Pole) signal lamps shall be replaced with LED lamps.
- Use of Solar + Wind (hybrid) systems for lighter loads shall be promoted wherever possible and financially/technically justifiable.

- New buildings shall be constructed complying to The Energy Conservation Building Code (ECBC), wherever possible and financially/ technically justifiable.
- Use of 'Energy Savers' in lighting circuits and provision of Electronic energy meters shall be promoted.
- Energy efficient fans and electronic regulators shall be provided at Stations, offices, Service buildings, staff quarters, etc.
- Provision of Occupancy Sensors in officers' chambers.

## Information Technology:

IT is strength of Konkan Railway. All the stations of Konkan Railway route are connected with OFC and at many stations IT staff is posted. This strength will be exploited to the full extent by imparting IT training to the nearby villagers as well as the staff and family members of the staff staying nearby stations. To have better penetration along the villages on the Konkan Railway route, the IT knowledge training will be taken to the doorstep through mobile vans under the banner "Konkan Railway Shiksha Abhiyan" .

## Telemedicine:

Another strength of Konkan Railway is telemedicine. This strength will also be utilized for giving free service to villagers residing along the Konkan Railway route. Telemedicine centre will be set up at select stations.

## Environment:

Environmental concerns and reduction of carbon emission will be taken care by -

- Rain water harvesting,
- Water recycling,

- Ban of use of plastic on Konkan Railway,
- Installation of Bio-Toilets at stations, and
- Collecting of waste on Konkan Railway route

Efforts will be to leverage technology process and standards to produce goods and service that contributes social and environmental sustainability.

### Ethical conduct of business:

For ensuring ethical conduct of business, transparency in all the activities, dealings and transactions will be encouraged, while unethical, corrupt and anti-competition practices will be discouraged. Konkan Railway will resort to public disclosure of all information for the benefit of all the stake holders.

## CSR POLICY: VISION AND MISSION STATEMENT

### VISION:

To be a corporate with its strategies, policies and actions aligned with wider social concerns, through initiatives in education, health, environment and socially relevant matters.

### MISSION:

1. CSR initiatives will be based on its sensitivity to the needs of all the socially and economically down trodden sections of the society.
2. To promote Environmental Sustainability by undertaking green energy initiatives, water harvesting etc.
3. To provide access to healthcare to the less privileged sections of the society.
4. To support advancement of skill development and promoting education, technology incubation and livelihood enhancement projects.
5. To undertake environmental protection measures and waste management initiatives including sanitation and public health.
6. To promote rural sports, nationally recognised sports, Paralympic sports and Olympic sports;
7. To promote gender equality and empowerment of women.
8. To protect national heritage, art and culture and promote and develop traditional arts and handicrafts.
9. To develop rural projects.