

## **Overview and functions of Operating Department**

On an average daily 17 number of freight trains are run on Konkan railway. The originating loading during the year 2016-17 was 2.213 Million Tonnes. The major commodities loaded are Lime stone, Fertilizer, Petroleum products, Container and trucks in Roll "ON"-Roll "OFF" service. Inward traffic is mostly Food grains, Cement, Fertilizer, Imported Coal. Moreover 43 pairs of Mail/Express and 09 pairs of passenger trains are also running on Konkan railway. Madgaon is a major passenger terminal. Trains also originate from Ratnagiri, Sawantwadi, Karwar and Mookambika Road Byndoor stations.

Operating department functions in two tier system :-

**(i) At corporate office level**

**(ii) At regional office level.**

While the train operations are controlled from corporate office through control office, the field work is done at the regional level. The areas of Operating Department can be classified as below:

### **I Freight Operations:-**

1. Running of freight trains.
2. Loading of goods.
3. Unloading of goods.
4. Terminal management.
5. Crew management.
6. Granting traffic blocks to various departments for assets maintenance, running of material train

### **II Passenger Operations:-**

1. Running of Mail / Express, Passenger trains ( Including movement of FTR coaches/ trains and POH coaches to workshop)
2. Time tabling of Mail/Express, Passenger trains
3. Initiating proposals for introduction of new trains, increase in frequency, extension of trains etc.
4. Processing halt proposals.
5. Augmentation of trains with coaches.
6. Running of Holiday Specials.
7. Replies to grievances.
8. Disaster Management.

### **III Planning:-**

1. Planning traffic facility works.
2. Planning of Infrastructure and Throughput enhancement works for meeting additional traffic requirement
3. Planning of Passenger and Freight Terminals.