

### **1. Copyright Policy**

Material featured on this site may be reproduced free of charge in any format or media without requiring specific permission. This is subject to the material being reproduced accurately and not being used in a derogatory manner or in a misleading context. Where the material is being published or issued to others, the source must be prominently acknowledged. However, the permission to reproduce this material does not extend to any material on this site, which is explicitly identified as being the copyright of a third party. Authorization to reproduce such material must be obtained from the copyright holders concerned.

### **2. Hyper-linking Policy**

We do not object to you linking directly to the information that is hosted on our site and no prior permission is required for the same. However, we would like you to inform us about any links provided to our site so that you can be informed of any changes or updates therein. Also, we do not permit our pages to be loaded into frames on your site. Our Department's pages must load into a newly opened browser window of the user.

Prior permission is required before hyperlinks are directed from any website to this site. Permission for the same, stating the nature of the content on the pages from where the link has to be given and the exact language of the Hyperlink should be obtained by sending a request at [general@krcl.co.in](mailto:general@krcl.co.in)

For any query regarding the contents of the linked page outside the [konkanrailway.com](http://konkanrailway.com), please contact the Web Information Manager of the concerned website.

### **3. Terms & Conditions**

This website is designed, developed and maintained by Konkan Railway Corporation Ltd., (KRCL) a Public Sector Undertaking.

Though all efforts have been made to ensure the accuracy and currency of the content on this website, the same should not be construed as a statement of law or used for any legal purposes. In case of any ambiguity or doubts, users are advised to verify/check with the Department(s) and/or other source(s), and to obtain appropriate professional advice.

Under no circumstances will this Organization be liable for any expense, loss or damage including, without limitation, indirect or consequential loss or damage, or any expense, loss or damage whatsoever arising from use, or loss of use, of data, arising out of or in connection with the use of this website.

These terms and conditions shall be governed by and construed in accordance with the

Indian Laws. Any dispute arising under these terms and conditions shall be subject to the jurisdiction of the courts of India.

The information posted on this website could include hypertext links or pointers to information created and maintained by Government organizations. KRCL is providing these links and pointers solely for your information and convenience. When you select a link to an outside website, you are leaving the konkanrailway.com website and are subject to the privacy and security policies of the owners/sponsors of the outside website.

KRCL does not guarantee the availability of such linked pages at all times. KRCL cannot authorize the use of copyrighted materials contained in linked websites. Users are advised to request such authorization from the owner of the linked website. KRCL does not guarantee that linked websites comply with Indian Government Web Guidelines.

#### **4. Privacy Policy**

As a general rule, this website does not collect Personal Information about you when you visit the site. You can generally visit the site without revealing Personal Information, unless you choose to provide such information.

##### **Site Visit Data:**

This website records your visit and logs the following information for statistical purposes - your server's address; the name of the top-level domain from which you access the Internet (for example, .gov, .com, .in, etc.); the type of browser you use; the date and time you access the site; the pages you have accessed and the documents downloaded and the previous Internet address from which you linked directly to the site.

We will not identify users or their browsing activities, except when a law enforcement agency may exercise a warrant to inspect the service provider's logs.

##### **Cookies:**

A cookie is a piece of software code that an internet web site sends to your browser when you access information at that site. This site does not use cookies.

##### **Email Management:**

Your email address will only be recorded if you choose to send a message. It will only be used for the purpose for which you have provided it and will not be added to a mailing list. Your email address will not be used for any other purpose, and will not be disclosed without your consent.

##### **Collection of Personal Information:**

We do not collect personal information for any purpose other than to respond to you. If you choose to provide us with personal information, like filling out

a Contact Us form, with an e-mail address or postal address, we use that information to respond to your message, and to help you get the information you have requested. We only share the information you give us with another Government agency if your question relates to that agency, or as otherwise required by law.

Our website never collects information or creates individual profiles for commercial marketing. While you must provide an email address for a localized response to any incoming questions or comments to us, we recommend that you do NOT include any other personal information.

**Note:** The use of the term “Personal Information” in this privacy statement refers to any information from which your identity is apparent or can be reasonably ascertained.

### **5. Content Contribution, Moderation and Approval Policy (CMAP)**

Content would be contributed by the authorized Web Information Manager in a consistent fashion to maintain uniformity and to bring in standardization along with associated meta-data and keywords. In order to present the content as per the requirement of the viewer, organize the content in categorized manner and to retrieve the relevant content efficiently, the content is contributed to the website through a Content Management System which would be web-based having user-friendly interface.

The content on the website goes through the entire life-cycle of creation, approval, publishing & expiry process.

### **6. Web Content Review Policy (CRP)**

All possible efforts are taken to keep the content on the Website current and up-to-date.

This Content Review Policy defines the roles and responsibilities of the website content review and the manner in which it need to be carried out. Review Policies are defined for the diverse content elements.

The Review Policy is based on different type of content elements, its validity and relevance as well as the archival policy.

The entire website content would be reviewed for syntax checks once a month by the “IT Department of KRCL” Team.