

## **TIMELINE FOR TAKING DECISIONS**

No such timeline specified. However, decisions are taken as early as possible keeping in view the nature of work and completion period.

**RTI:** Target for replying to applications is 31 days. Konkan Railway's Average Redressal period during the last Financial Year was 11 days.

**CPGRAMS:** Target for replying to the grievances is 21 days. Konkan Railway's Average Redressal period during the last Financial Year was 8 days.

Date: 30.04.2025