

## Introduction of Ro-RO (Roll-on Roll-off) Services for Transportation of Cars between Kolad and Verna

### Instructions for Users:

In line with Konkan Railway Corporation Limited's continued commitment to provide innovative and customer-centric freight services, it has been decided to introduce **Ro-RO services for the transportation of cars between Kolad (Maharashtra) and Verna (Goa) on an end-to-end basis**, as per the following terms and conditions:

1. **Route and Schedule:** - The services will be available on end-to-end basis between the following stations:
  - a. Kolad to Verna
  - b. Verna to Kolad

**The time of departure and arrival for the RORO service will be as under**

	Kolad – Verna	Verna - Kolad	Reporting Time at Starting Station
Departure	17:00 hrs (day-1)	17:00 hrs (day-1)	14:00 Hrs
Arrival	05:00 hrs (day-2)	05:00 hrs (day-2)	14:00 Hrs

*Customers shall report at the starting station on or before 14:00 hrs ie 3Hrs before the departure of RO-RO on the day of the journey.*

**Days of Run:** The services will be available on the following days:

Services from Kolad to Verna	Services From Verna to Kolad
23/08/2025	24/08/2025
25/08/2025	26/08/2025
27/08/2025	28/08/2025
29/08/2025	30/08/2025
31/08/2025	01/09/2025
02/09/2025	03/09/2025
04/09/2025	05/09/2025
06/09/2025	07/09/2025
08/09/2025	09/09/2025
10/09/2025	11/09/2025

2. **Operations of RO-RO Services:** The maximum capacity per trip will be 40 cars. The rake will have a composition of 20 wagons, and each wagon will be loaded with two cars. **In the event, the booking is less than 16 cars per trip, the services will be cancelled.** In such event, the registration fee paid by the customer will be refunded by Konkan Railway Corporation Limited.

### 3. Booking Procedure:

- a. The freight charges per car will be Rs.7875/- (including 5% GST) in each direction. The willing customers shall prebook their slots by paying a registration fee of Rs.4000/- (including 5% GST) at the address and during the stipulated time. The balance amount of Rs.3875/- (incl 5% GST) shall be paid on the Day of journey at originating station. (i.e. Kolad or Verna as the case may be)
- b. **Registration:** The customers willing to avail the services shall book the car by paying registration charges of Rs.4000/- per car (including 5% GST) at the address and during the timings given below:

Kolad-Verna Service	Verna-Kolad Service
Office of The Chief Commercial Manager Konkan Railway Corporation Limited 4 <sup>th</sup> Floor, Belapur Bhavan, CBD Belapur, Navi Mumbai 400 614. Contact No. 9004470973	Verna Railway station Verna, Goa Contact No. 9686656160

- c. Booking for all the trips will be opened at 10:30 hrs on 21/07/2025 and shall remain open up to 17:00 hrs on 13/08/2025. (On working days ie from Monday to Friday)
- d. Mode of payment: The payment for registration will be accepted through UPI or cash. At stations, the balance freight can be paid by the customer in cash, UPI or through credit/debit cards.
- e. While registration, details of the car i.e. registration number, copy of RC book, signed registration form and at the station a self-declaration form in the prescribed format shall be submitted by the customer.
- f. On the day of the journey, the customer shall report by 14:00 Hrs on or before the departure time and pay balance amount of freight at the station. In the event of customers not turning up, the registration charges will be forfeited.
- g. The customer shall sign and submit the declaration form/ Indemnity form at the station.
- h. The customer shall declare the details of accompanying passengers on the reservation form and obtain a journey ticket by paying the prescribed fare. A maximum of three persons (pax) per car will be allowed to travel in a RORO train. Two passengers shall be allowed in 3AC coach attached with a rake by paying fare of 3AC class i.e **Rs.935/- per passenger** and one person will be allowed to travel in SLR coach on payment of 2S class fare, i.e. **Rs.190/- per passenger**.

- i. Journey Ticket for pax will be issued at KOL / VEN station manually (EFT). The EFT should be cross referenced by journey ticket issued for car.

#### 4. Cancellations and Refund

- a. Each trip has the capacity to carry 40 cars. **In the event, the booking is less than 16 cars per trip, the services will be cancelled.** In such event, the registration fee paid by the customer will be refunded by Konkan Railway Corporation Limited.
- b. No cancellations are permitted once the services are booked. In case, trips are not operated by KRCL, refund of the registration fee paid by the customer will be refunded in the bank account provided by the customer at the time of booking.

#### 5. Terms and Conditions

- a. Customers shall note that they will be availing this facility at their own choice and risk.
- b. The customer along with his car and accompanying passengers shall report at the starting station at least 3 hrs before departure of the RORO train. i.e. at 14:00 hrs.
- c. The driver and accompanying passengers shall travel in the passenger coach attached to the train by paying prescribed fare for the applicable class. i.e. **Rs.935/- per passenger for 3AC class and Rs.190/- for 2S class seating.**
- d. A maximum of 3 passengers (2 pax in 3AC coach and one pax in SLR) will be permitted against each car booking. Details of the passengers i.e. Name, Age, Sex shall be declared by the customer. Additional passengers, if any, will be permitted only if there are vacant berths in the coach, at sole discretion of KRCL.
- e. Loading (Rolling On) and unloading (Rolling off) of cars from the RORO train shall be the responsibility of the customer. Required assistance shall be provided by Konkan Railway Corporation Limited.
- f. The cars loaded on the train will be secured with the lashing belts.
- g. The customer shall ensure that once cars are loaded on the train, the hand brakes are applied, and doors are closed & locked properly.
- h. The customer shall ensure that no unlawful, inflammable material is carried in the car.
- i. In any circumstances, customer will not travel in the car loaded on the RORO train, during the transit. It may please be noted that RORO train is moving on the electrified section, and the OHE is charged with 25 KV supply which is potentially dangerous to human life.

- j. In the event of cancellation of the services, no claim other than refund of the charges paid by customers will be entertained by KRCL.
- k. Customers shall ensure that there are no loose articles like decorative material / ropes / antenna etc attached to the vehicle.
- l. Konkan Railway shall not be responsible for any damage to the car/ theft of articles kept in the car. The customer shall indemnify Konkan Railway Corporation Limited for any injury sustained on self or any damage to the vehicle or articles kept in the vehicle

#### **6. Documents Required:**

A xerox of the following documents is to be submitted at the time of registration:

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- (i) A copy of Aadhar Card
- (ii) A copy of PAN Card
- (iii) A copy of RC Book/Card of the Car
- (iv) A copy of Valid Insurance of the car

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# KONKAN RAILWAY CORPORATION LIMITED



## RO-RO Car Transport Registration Form

I, the undersigned, hereby request to transport my car through the RO-RO service from \_\_\_\_\_ Station to \_\_\_\_\_ Station. I have carefully read and understood the terms and conditions available on the official website (www.konkanrailway.com).

### Customer Details:

Name of Car Owner: \_\_\_\_\_  
Aadhaar Card No.: \_\_\_\_\_ (Copy to be attached)  
Address: \_\_\_\_\_ Contact No.: \_\_\_\_\_  
Email ID: \_\_\_\_\_

### Journey Details:

From Station: \_\_\_\_\_ To Station: \_\_\_\_\_ Date of Journey: \_\_\_\_\_

### Car Details:

Car Registration No.: \_\_\_\_\_ (Copy of RC to be attached)  
Car Make & Model: \_\_\_\_\_  
Insurance Validity: From \_\_\_\_\_ to \_\_\_\_\_ (Copy to be attached)

I understand that the RO-RO service on my chosen date will operate only if a minimum of 16 cars is booked by 13/08/2025. In case of cancellation due to insufficient bookings, the registration fee of Rs. 4,000/- shall be refunded to the bank account mentioned below.

### Refund Bank Details:

Name of Beneficiary: \_\_\_\_\_  
Bank Account No. & Type: \_\_\_\_\_ (Savings/Current)  
Bank Name & Branch Address: \_\_\_\_\_ IFSC Code: \_\_\_\_\_  
PAN Card No.: \_\_\_\_\_ (Copy to be attached)

I hereby declare that the information provided above is true and correct to the best of my knowledge.

Signature of Customer

Name: \_\_\_\_\_  
Date: \_\_\_\_\_

### For Office Use Only (To be filled by KRCL Official):

Documents Submitted (tick as applicable):  
☐ Aadhaar Card ☐ PAN Card ☐ Car RC ☐ Valid Insurance Copy  
Amount Collected: \_\_\_\_\_  
Mode of Payment: Cash / UPI  
Transaction ID (for UPI): \_\_\_\_\_  
EFT Serial No.: \_\_\_\_\_

Signature of KRCL Official

Office Seal



**कोंकण रेलवे कॉर्पोरेशन लिमिटेड**  
**KONKAN RAILWAY CORPORATION LIMITED**  
(भारत सरकार का उपक्रम) (A GOVERNMENT OF INDIA UNDERTAKING)

**CAR RO-RO SERVICE DECLARATION FORM**  
**(To be filled at Station)**

**Sr No:** \_\_\_\_\_

**Date:** \_\_\_\_\_

I, the undersigned is willing to carry my car through RO-RO service from \_\_\_\_\_ station to \_\_\_\_\_ station. In this regard, I hereby declare as under:

1. I am availing this facility at my own choice and risk.
2. No unlawful material is available in the vehicle.
3. No flammable substance/equipment is kept in my vehicle.
4. After loading and securing my vehicle on RORO train, I will travel in the coach attached with the train on payment of prescribed fare.
5. I have declared the details of the passengers travelling with me in the coach and obtained journey ticket for these passengers by paying prescribed fare.
6. In any circumstances, I will not travel in my vehicle loaded on the RORO train, during the transit. I am fully aware that RORO train is moving on the electrified section and the OHE is charged with 25 KV supply which is potentially dangerous to human life.
7. I will not disturb the lashing and earthing arrangements made to secure the vehicle.
8. There are no loose articles like decorative material / ropes etc attached to my vehicle.
9. The hand brake of my car is in working condition and I will keep the same in applied condition once the vehicle is loaded on RORO train.
10. I assure to carry the journey ticket till the destination and shall produce the same on demand from Railway officials for any Checks and scrutiny.
11. I understood the precautions to be taken during the journey as explained to me. I indemnify Konkan Railway Corporation Limited for any injury sustained on self or any damage to my vehicle or articles kept in the vehicle.

**PARTICULARS ABOUT MY VEHICLE ARE GIVEN BELOW**

1. Date of Journey : \_\_\_\_\_
2. Vehicle Registration No. : \_\_\_\_\_
3. Make and model of vehicle : \_\_\_\_\_
4. Originating point of vehicle : \_\_\_\_\_
5. Final destination of vehicle : \_\_\_\_\_
6. Payment details (freight charges) : \_\_\_\_\_
7. Ticket No. : \_\_\_\_\_
8. Name of the Owner : \_\_\_\_\_

**Signature of the Customer/Driver**

**Signature of Commercial Asst/Sup**



**कोंकण रेलवे कॉर्पोरेशन लिमिटेड**  
**KONKAN RAILWAY CORPORATION LIMITED**  
(भारत सरकार का उपक्रम) (A GOVERNMENT OF INDIA UNDERTAKING)  
**CAR RO-RO SERVICE DECLARATION FORM**  
(To be filled at Station)

**Details of the Passengers Travelling with Car RO-RO Service**  
**(Max 03 person can travel with one Car – 02 in 3AC and 01 in 2S)**

Name of the Primary Passenger: \_\_\_\_\_  
Age: \_\_\_\_\_ Gender \_\_\_\_\_ Mobile No \_\_\_\_\_  
Address: \_\_\_\_\_  
Class of Travel: \_\_\_\_\_ Seat No: \_\_\_\_\_  
EFT Serial No: \_\_\_\_\_  
Adhar No: \_\_\_\_\_

Name of the First Co-Passenger: \_\_\_\_\_  
Age: \_\_\_\_\_ Gender \_\_\_\_\_ Mobile No \_\_\_\_\_  
Address: \_\_\_\_\_  
Class of Travel: \_\_\_\_\_ Seat No: \_\_\_\_\_  
EFT Serial No: \_\_\_\_\_  
Adhar No: \_\_\_\_\_

Name of the Second Co-Passenger: \_\_\_\_\_  
Age: \_\_\_\_\_ Gender \_\_\_\_\_ Mobile No \_\_\_\_\_  
Address: \_\_\_\_\_  
Class of Travel: \_\_\_\_\_ Seat No: \_\_\_\_\_  
EFT Serial No: \_\_\_\_\_  
Adhar No: \_\_\_\_\_