

TIMELINE FOR TAKING DECISIONS:

No such timeline specified. However, decisions are taken as early as possible keeping in view the nature of work and completion period.

RTI: Target for replying to applications is 30 days. Konkan Railway's Average Redressal period during the last Financial Year was 11 days.

CPGRAMS: Target for replying to the grievances is 21 days. Konkan Railway's Average Redressal period during the last Financial Year was 8 days.

Date: 31.10.2025