

TIMELINE FOR TAKING DECISIONS:

No such timeline specified. However, decisions are taken as early as possible keeping in view the nature of work and completion period.

RTI: Target for replying to applications is 30 days. Konkan Railway's Average Redressal period during the last Financial Year (2025-26) was 15 days.

CPGRAMS: Target for replying to the grievances is 21 days. Konkan Railway's Average Redressal period during the last Financial Year (2025-26) was 11 days.

Updated: 21.04.2026